

2024 Bouquet Subscription Policy

Bluebird Haven Farm will provide you one (1) floral bouquet per week of the purchased subscription period. Flowers and foliage making up the bouquet are guaranteed to have been grown by Bluebird Haven Farm or a local source and freshly harvested. Flower selection and colors are dependent on availability each week. We do not offer refunds. Subscriptions are a commitment to the farm and our commitment to you. If you have made a purchase and no longer want to receive your flowers, you can donate your arrangement to a charity or organization of your choice.

Expectations

1. You agree to arrive at the pick-up location during the stated pick-up hours.
2. If you are unable to pick-up during the designated time or do not contact the farm to make alternate arrangements before your pick-up time, the bouquet will be forfeit as a result.
3. The bouquet is a living product. You should expect the flowers to last at least 5 days providing you have followed the proper care instructions (see the Care of Cut Flowers guide). Most of the flowers will last 7 - 10 days or longer.
4. The bouquet will be composed of a single type of flower or a variety of seasonally available materials. No specific flowers or colors or varieties can be promised or guaranteed.
5. None of the arrangements nor the materials therein are intended for edible or topical use. Components may be irritating or toxic or poisonous if ingested by humans or other animals, and so the bouquet and its individual components should be kept out of the reach of children and pets. The customer agrees to hold Bluebird Haven Farm free of liability in this regard.
6. If there is anything that is questionable, the customer will give the farm the opportunity to make it right by providing another available item at no cost. We will do our best to answer and address your questions.
7. You understand that by purchasing a subscription, you are sharing in the risk and rewards of the growing season. There is an element of unpredictability with pests, disease, weather, acts of god and other unforeseen circumstances that may contribute or detract from the production of materials, and you agree that each bouquet may be subject to these factors. In the event of a catastrophic farm failure, we will do our best to adapt to the situation but there are no guarantees when it comes to farming unfortunately.
8. You will be contacted by email and text message when your bouquet has been delivered to the pick-up location. You will automatically be added to our email list and promise to stay subscribed to it for subscription period. It is very important to read the emails since we use it to communicate with you as a customer and to inform you of any changes or updates. Please check your spam folder if you believe you haven't received an email in a timely manner. Your personal information will never be knowingly shared with anyone.

Pickup Location

C.A.N.O.P.Y. Home Decor, 2 N Wall St, Cartersville, GA 30120. You may pick up your bouquet Wednesdays 10:30 am - 4:30 pm or Thursdays 10:30 am to 5:00 pm.

Contact

The best way to get in contact with us is through email at bluebirdhavenfarm@miservice.net . We will respond to you as soon as possible.

Your purchase of a subscription implies that you have read and agree to all of the above. If you do not pick up your bouquet during the pick-up period, you understand that it will not be held for a later date and there will be no refund for that portion of the subscription.